Veri✓

🛡 GDPR FAQ 🛡

GDPR applies all business.
Here are some commonly asked questions related to our mobile app.

1. Where is the data stored?
All Veri Data is stored in Amazon's AWS Web Servers that are located in Dublin

2. What security measures are in place to protect the data from hacking ransomware attacks?
Veri use best practices recommended by AWS to ensure the Veri application and database is protected. Such security measures include Security Groups which is a virtual firewall that controls inbound and outbound traffic to our web server and database server. These servers are "locked down" so no outside IP address can access it. Any IP address that is not in the security group will not be able to connect to the database. We also have security keys to ensure that no unauthorised root access is allowed to our servers.

3. Is there a backup facility in place in case of server failure?
The Veri master database is backed up on a nightly basis and can be easily and quickly restored should there be server failure.

4. Who outside of ICSE will have access to our learner's data (i.e. can VERI see individual's personal information?)
No one outside ICSE has access to the Learner's Data. Veri employees currently have no access to an individual's personal information. On the rare occasion that Veri need access to personal information for support purposes or to answer queries then our CTO is the only person that has access to the database.

5. What ISMS policies do VERI have in place and do they meet ISO standards?
We at Veri are currently in the process of developing our ISMS Manual which will comply with ISO/IEC 27001 standards. All employees of Veri will comply with this policy and manual. All Veri employees will receive regular information security training to ensure that the ISMS objectives are met.
In addition, Veri are currently working with a company named Ciphertechs to ensure our software is audited and 100% secure.

6. Who owns the data once we upload to VERI's server?
Our clients own any data that they upload onto the Veri servers. Veri is adhering to the new GDPR directives. Students / Tutors etc have control over their own personal data that is held on Veri and entitled to know what data we hold about them.

7. Should the relationship between A company and VERI cease for any reason. What happens to the data? Is it returned to the company and if so in what format?
Veri can give a dump of all data stored in our database to any customer. This data will be returned to the customer in CSV format. Such data will include Students, Tutors and Course Details

8. What contingency is there for transfer of data should VERI cease to trade for any reason?
As in 7) above should Veri cease to trade for any reason, we can give a dump of the data we hold in the database. This data will be in CSV format.